TRICARE Dental Program (TDP) Overseas Extension

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TRICARE Dental Program (TDP)

- New Contract –United Concordia Companies Inc. (UCCI) is the contractor
- OCONUS Cost Shares
- OCONUS Non-availability Forms
- Host Nation Provider Lists
- TRICARE Global Remote Overseas (TGRO)
- Dental Emergencies, Premiums, Facts and Figures, Claims Processing

TRICARE Dental Program (TDP)

- **New Contract begins 1 Feb 2006**
  -Implants will be a new covered benefit
  Non-availability forms will be needed for this benefit
- **Non-availability Forms no longer needed for non-orthodontic care in non-remote countries**
- **Non-availability forms still needed for orthodontics in both remote and non-remote countries**

TRICARE TDP OCONUS

- **Sponsors must be enrolled in the TDP for family members to utilize the dental insurance program**
- **The TDP OCONUS and CONUS are the same –sponsored by (UCCI)**
- **TDP OCONUS enrollees are eligible for care in the US, OCONUS civilian, and in OCONUS Dental Treatment Facilities (DTF)s**

TDP OCONUS Cost Shares

- **$1200 annual maximum benefit for non-orthodontic care per enrollee per contract year (Feb.1- Jan. 31 each year)**
- **$1500 maximum lifetime orthodontic benefit**
- **Sponsor/family member responsible for non-covered services and charges over the maximum benefits**
- **Treatment in CONUS**
  - **CONUS cost shares apply**

TDP OCONUS Cost Shares (CONT)

- **Restorative, Endodontic, Periodontic & Oral Surgery Services – paid at 100% of cost**
  - Government pays cost share
- **Other Restorative (onlays, crowns, bridges), Prosthodontic, & Orthodontic Services**
  - Family member pays cost share
- **Amounts exceeding United Concordia maximum allowable charge- Paid by Government**

OCONUS Non-Availability Form (NARF)

- After 1 Feb 2006, needed for orthodontics and implants
- Valid for 120 days
- Provided by OCONUS TAO-E Dental Office or respective ODTF Staff
- Should be obtained prior to start of dental treatment
- Submit with claim form and provider's bill for orthodontics and implants

OCONUS Non-Availability Form (NARF)

- Initial NARF issued by the DTF for the examination and treatment plan
- The treatment plan for both orthodontics and implants are then sent to TAO-E Dental for review and approval
- After review and approval a second NARF and a letter explaining the continuation of treatment and claim filing procedures are sent to the sponsor and patient

TDP OCONUS Providers

- **List of Host Nation Dentists that meet accepted military criteria may be obtained through:**
  - **Overseas TAO-E Dental**
  - **Local OCONUS DTF's**
  - **At the TRICARE Europe web site at www.europe.tricare.osd.mil at the TRICARE Dental link**

OCONUS Host Nation Providers

- Must meet certain criteria before we place on the Host Nation Provider List
  - Must speak English
  - Must be a graduate of an accredited dental school
  - Must be licensed in their country
  - Must wear a mask and gloves when treating patients
  - Must sterilize instruments

OCONUS Non-Remote vs. Remote

- **Distinction Between non-remote and remote locations critical component of overseas extension**
  - **Non-remote: Where DoD has a *fixed* full-time DTF. Non-remote countries include: *Azores, Spain, Diego Garcia, Italy/Sardinia, Iceland, Portugal, Bahrain, Turkey, Germany, United Kingdom***
  - **Remote: OCONUS locations are those countries that *do not have a fixed* uniformed services ODTF. This includes countries with "part-time" ODTF's.**

TGRO Locations (Dental Remote)

- **Active Duty members covered for dental care by International SOS in Remote locations**
- **Treatment under $500 approved locally and paid by International SOS**
- **Treatment over $500 must send treatment plan and x-rays to TAO-E dental for review and approval – If approved, ISOS guarantees payment to provider**
- **Family members utilize the TRICARE Dental Program (TDP) dental insurance (UCCI)**

Dental Emergencies in OCONUS Locations

- **Treatment can be received from**
  - **Uniformed Services ODTF's**
  - **Any host nation dentist**
- **Family members must submit an OCONUS Claim Form and the provider's bill to UCCI**
- **Active duty members must seek payment from hospital resource manager or bill can be submitted to Wisconsin Physician's Service-WPS**

OCONUS Premiums

- **Single family member premium increasing from *$9.32* to *$10.51* per month**

- **Multiple family member premium increasing from *$23.31* to *$26.27* per month**

Dental Facts and Figures

- **DTF's in AOR-55**
  - **36 Army**
  - **11 Air Force**
  - **6 Navy**
  - **2 CENTCOM**

TDP OCONUS Claims Processing

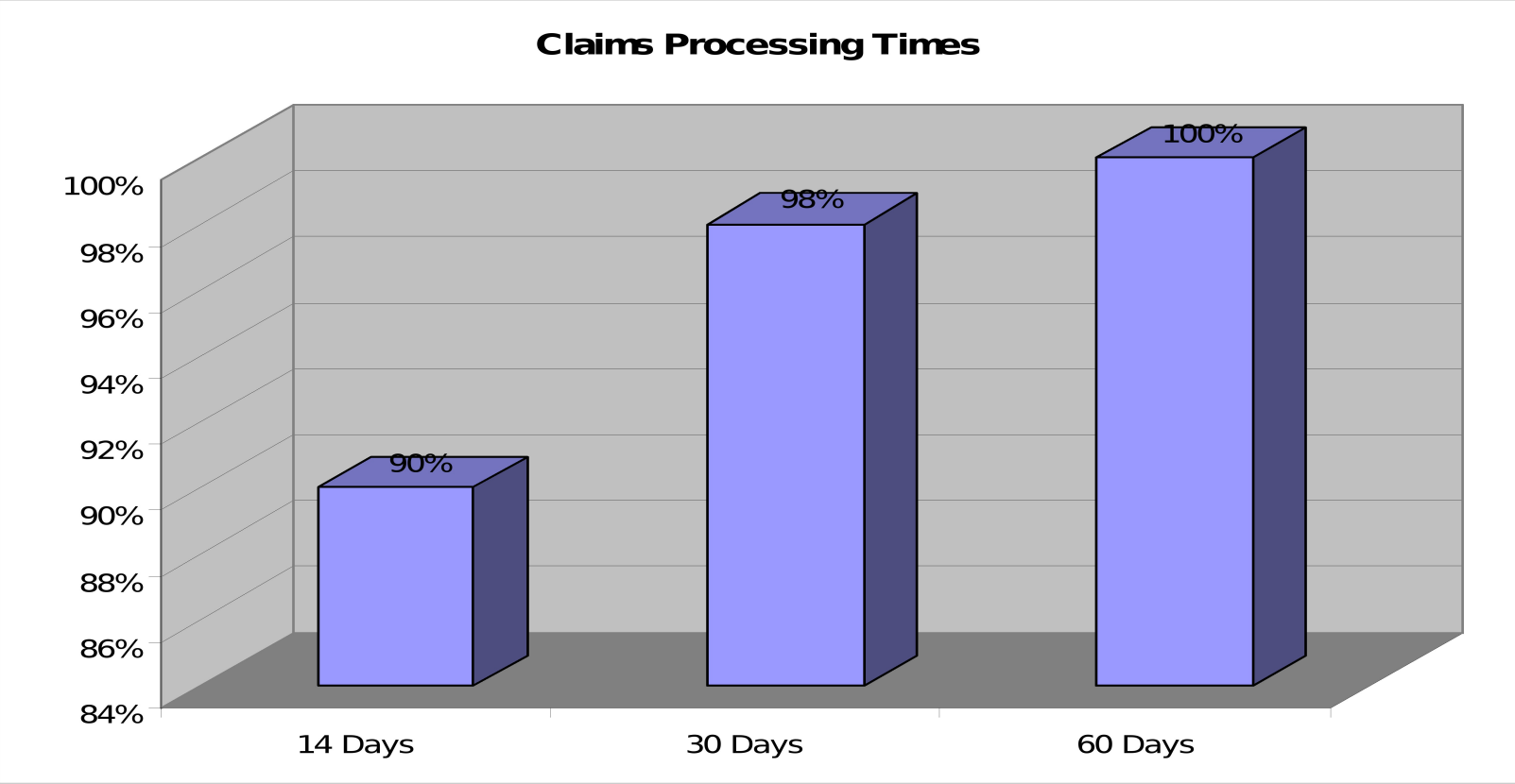
- **Claim submitted to single location:**

  United Concordia
  TDP OCONUS Dental Unit
  PO Box 69418
  Harrisburg, PA 17106-9418

- **Patient and Provider receive Dental Explanation of Benefits**

Claims Processing

- **Processing Times**



TRICARE Dental Program (TDP)

- **Goes into effect on 1 Feb 2006**
  - **-Some new benefits initiated (implants)**
  - **-Premium increases**
  - **-Need to get the word out to beneficiaries**
- **Requirement for Non-availability Forms for non-orthodontic (general dentistry) care no longer needed in non-remote countries**
- **Need better over sight of host nation providers**